



QUALITY POLICY

Dafo Vehicle is a global leader in vehicle fire suppression systems, providing advanced solutions to protect high-risk vehicles in mining, forestry, agriculture, and public transportation. We are dedicated to safeguarding every journey and becoming the top choice for vehicle manufacturers worldwide.

Specializing in advanced fire suppression solutions, our systems are meticulously designed to meet the unique demands of each industry. From initial design to final product, every detail is crafted with care to protect lives, critical machinery, and the environment ensuring unparalleled safety and quality where it matters most.

The reason why our customers choose Dafo Vehicle is the emphasis they place on quality, an area in which we traditionally sets the standard among fire suppression system manufacturers. Our quality policy is aligned with the requirements of ISO 9001, IATF 16949 and VDA 6.3. To ensure that our products will maintain a high, uniform quality, we have standardised and documented our processes. By challenging the way of working we can identify waste and work with continuous improvements. We see our suppliers as an integrated part of our manufacturing operation. That means that we have the same continuous improvements demands on our suppliers as on our own processes.

The following principles provide direction for our ways of working:

Customer Focus

We listen to our customers to understand their needs and build trust by providing products, services, and solutions that meet or exceed their expectations and applicable requirements. This requires that we understand customer needs and promptly implement sustainable improvements in our operations.

Commitment and Participation by Everyone

We embrace the “Right from me” concept, taking personal responsibility to increase customer, colleague, and partner satisfaction. Leaders act as ambassadors for a culture that focuses on customer needs, and all employees are encouraged to actively contribute to quality excellence. We invest in training and development of our employees to ensure they have the skills and knowledge required to maintain high-quality standards.

Process Approach and Continuous Improvement

We continuously evaluate our ways of working and take actions to improve. We encourage a culture where we learn from each other and share best practices across the organization. Regular comparison and evaluation shall be performed based on best industry practices. Results are monitored against set objectives and improved to ensure continued customer success.

